

# Walker's Creek Neighbourhood Association (WCNA)



Problem	Phone Number	Email Address
! If you have a matter that is not being attended to within a reasonable time frame, please bring it to the attention of the WCNA via phone, email, or mail, with your contact info for follow-up	905-688-5601, Ext. 1912	<a href="mailto:wcna.secretary@gmail.com">wcna.secretary@gmail.com</a>
!! City Hall Switchboard 905-688-5600 (dial this number if you don't know the extension for the department you need) The switchboard is open from 8:30 to 4:30 Monday to Friday.		
Animal Control (Parks & neighbourhoods) (Lincoln County Humane Society)	905-687-0767	
City - By-Law Enforcement	905-688-5601, Ext. 1660	<a href="mailto:tes@stcatharines.ca">tes@stcatharines.ca</a>
City - By-Laws	905-688-5601, Ext. 1504	<a href="mailto:info@stcatharines.ca">info@stcatharines.ca</a>
City - Public Works - <u>After Hours</u> shift foreman (All Roads, Water, Sewer and Tree Emergencies and is also the 24-hour number)	905-935-3813	
City - Residential Water / Sewer problems - Daytime	905-688-5601, Ext. 2222	
Complaint form to lodge a complaint		<a href="http://www.stcatharines.ca/en/document/s/documentuploads/Forms/doc_634266258466053536.PDF">http://www.stcatharines.ca/en/document/s/documentuploads/Forms/doc_634266258466053536.PDF</a>
Council Information	905-688-5601, Ext. 1524	<a href="mailto:info@stcatharines.ca">info@stcatharines.ca</a>
Crime Stoppers of Niagara	1-800-222-8477 (TIPS)	<a href="http://www.crimestoppersofniagara.com/index.aspx">http://www.crimestoppersofniagara.com/index.aspx</a>
<b>Emergency services - Police, Ambulance, Fire Department</b>	<b>911</b>	
Garbage Collection - in Parks	905-688-5601, Ext. 2222	<a href="mailto:tes@stcatharines.ca">tes@stcatharines.ca</a>
Garbage Collection - To request pick-up of large items from a Residence (Emterra Environmental)	905-227-7771	
Graffiti Hotline	905-688-5601, Ext. 3115	<a href="mailto:rcsgraffiti@stcatharines.ca">rcsgraffiti@stcatharines.ca</a>
Leash Free Dog Parks - Burgoyne Woods and Catherine Street Parks		
Niagara One Call - Call before you Dig (Locates for Bell, Hydro, Gas)	1-800-400-2255	
Niagara Regional Health Unit	905-688-3762	
Order a FREE tree for the boulevard in front of your home: 905 937 7210		
Parks - Grass Cutting - Parks other than Passive Parks	905-688-5601, 3222	<a href="mailto:rcs@stcatharines.ca">rcs@stcatharines.ca</a>
Parks - Grass Cutting - Passive Parks Only	905-688-5601, 2222	<a href="mailto:tes@stcatharines.ca">tes@stcatharines.ca</a>

PO BOX 20234 St. Catharines ON L2M 7W7

Email: [wcna.secretary@gmail.com](mailto:wcna.secretary@gmail.com)

Website: [www.walkerscreek.ca](http://www.walkerscreek.ca)

Tel: 905-688-5601 x 1912

Parks - Maintenance (including trees in parks)	905-688-5601, 3223	<a href="mailto:rcs@stcatharines.ca">rcs@stcatharines.ca</a>
Parks - Playground Equipment Repair	905-688-5601, Ext. 3222	<a href="mailto:rcs@stcatharines.ca">rcs@stcatharines.ca</a>
Parks Policy	905-688-5601, Ext. 3222	<a href="mailto:rcs@stcatharines.ca">rcs@stcatharines.ca</a>
<b>Police - Non emergency</b>	<b>905-688-4111</b>	
Ravines-Clean up	905-688-5601, Ext. 2222	<a href="mailto:tes@stcatharines.ca">tes@stcatharines.ca</a>
RCS - For additional municipal contacts refer the St. Catharines Recreation and Community Services Leisure Guide, available at municipal buildings including the libraries.		
RCS - Niagara Community Information Data Base		<a href="http://niagara.cioc.ca/record/NIA3260">http://niagara.cioc.ca/record/NIA3260</a>
Region (after hours/weekends) 905-984-3690		
Regional Councillors		<a href="http://www.regional.niagara.on.ca/government/council/profiles/default.aspx">http://www.regional.niagara.on.ca/government/council/profiles/default.aspx</a>
Regional Municipality of Niagara	905-656-1571	
Shrubs, Hedges (overgrown) in Parks	905-688-5601, Ext. 3222	<a href="mailto:rcs@stcatharines.ca">rcs@stcatharines.ca</a>
Shrubs, Hedges (overgrown) over city sidewalks, driveway sightlines	905-688-5601, Ext. 1660	<a href="mailto:tes@stcatharines.ca">tes@stcatharines.ca</a>
Sidewalk - maintenance perspective (gravel portions, trip hazard issues)	905-688-5601, Ext. 2222	<a href="mailto:tes@stcatharines.ca">tes@stcatharines.ca</a>
Signs - Regulations	905-688-5601, Ext. 1660	<a href="mailto:tes@stcatharines.ca">tes@stcatharines.ca</a>
Snow Clearing - For ' <i>Qualified Seniors and Persons with a Disability</i> '	905-688-5601, 2222	<a href="http://www.stcatharines.ca/en/documents/documentuploads/Forms/doc_6343277_09412329118.pdf">http://www.stcatharines.ca/en/documents/documentuploads/Forms/doc_6343277_09412329118.pdf</a>
Snow Clearing - Walkways beside Parks	905-688-5601, Ext. 3222	<a href="mailto:rcs@stcatharines.ca">rcs@stcatharines.ca</a>
<b>Street Light Out (24-hour call-centre service)?</b> You will need the following information before you place your call to the call-centre: <b>Location of the pole, pole number (located on the pole) and what the light is or is not doing.</b> It will take 3 to 4 business days to be corrected.	905 684-9764	
Trees - in boulevards and watercourses	905-688-5601, Ext. 2222	<a href="mailto:tes@stcatharines.ca">tes@stcatharines.ca</a>
Trees - in Parks	905-688-5601, Ext. 3222	<a href="mailto:rcs@stcatharines.ca">rcs@stcatharines.ca</a>
Trees - On Region roads/streets: (AFTER HOURS)	905-984-3690	
Trees - On Region roads/streets: (Mon. to Fri.)	905-685-1571	
Walker's Creek Neighbourhood Association:	905-688-5601, Ext. 1912	
Ward - Grantham Ward City Councillor Bill Phillips	905-937-7752	<a href="mailto:bphillips@stcatharines.ca">bphillips@stcatharines.ca</a>
Ward - Grantham Ward City Councillor Dawn Dodge	905-934-9138	<a href="mailto:ddodge@stcatharines.ca">ddodge@stcatharines.ca</a>
Ward - St. George's Ward, Councillor Greg Washuta	905-938-5123	<a href="mailto:gwashuta@stcatharines.ca">gwashuta@stcatharines.ca</a>
Ward - St. George's Ward, Councillor Peter Secord	905-937-0044	<a href="mailto:psecord@stcatharines.ca">psecord@stcatharines.ca</a>
Wasps/Bees/All purpose spraying	905-688-5601, Ext. 3222	<a href="mailto:rcs@stcatharines.ca">rcs@stcatharines.ca</a>
Water Meter Issues	905-688-5601, Ext. 2222	<a href="mailto:tes@stcatharines.ca">tes@stcatharines.ca</a>
Zoning Inquires Ext. 1637	905-688-5601, Ext. 1660	<a href="mailto:tes@stcatharines.ca">tes@stcatharines.ca</a>

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